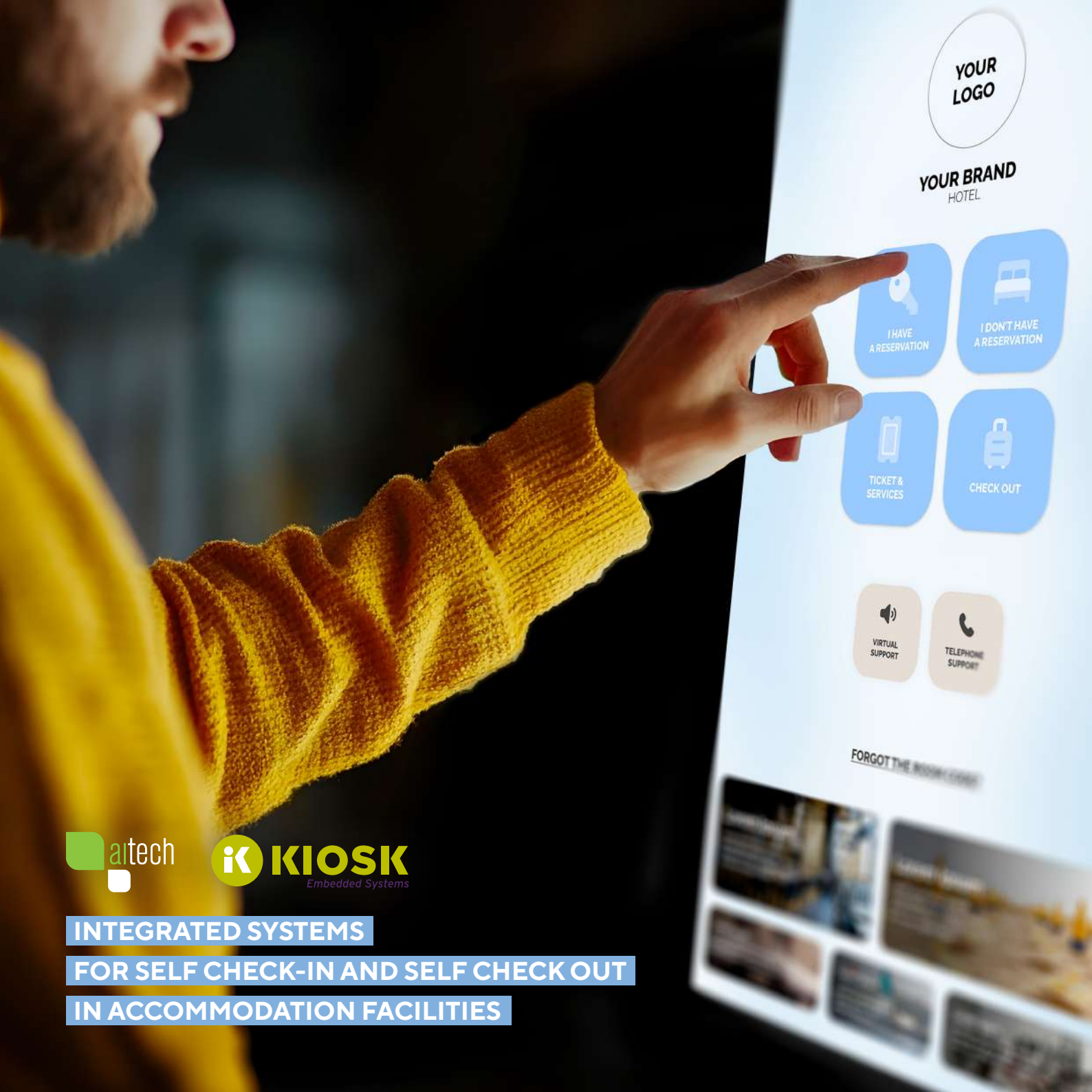




INTEGRATED SYSTEMS

FOR SELF CHECK-IN AND SELF CHECK OUT

IN ACCOMMODATION FACILITIES



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RECEPTION 24/7

AUTOMATE THE RECEPTION WHERE YOU WANT TO OFFER A 24/7 SERVICE

Offer a 24-hour, 7-day service by automating your reception. This means shorter waiting times and saves money, while providing a secure payment system. Our self-check-in system adds value to your tourist accommodation, increasing occupancy.

FAST REGISTRATION

Register your guests in seconds.

SECURE DATA ACQUISITION

Acquire guest data by scanning their ID documents.

AUTOMATIC KEY DELIVERY

The keys are handed over automatically.

ADDITIONAL SERVICES

Guests can purchase or book additional services.

FLEXIBILITY OF HOURS

Absolute freedom of hours for check-in and check-out.

EXCELLENCE IN SERVICE

Provide excellent service to your guests, saving your staff time to focus on other critical tasks.

Totem Bach



RECEPTION 24/7

INTEGRATION

The totem software is integrated with your PMS management system and access system for fast and accurate guest acceptance.

WALK-IN RECEPTION

Welcome guests directly from the totem, without intermediaries.

SECURE PAYMENTS

It integrates a POS for electronic payments and a cash-box for cash payments.

POSITIVE REVIEWS

By improving the check-in and check-out processes, you'll receive positive reviews from your guests, thereby attracting more bookings.

REMOTE CONTROL

Check our totems wherever you are through a dedicated APP. Check the operational status, receive real-time notifications and manage operation with ease.

INDUSTRY 4.0

Purchasing our Industry 4.0 certified totems could allow your facility to benefit from research and development tax credits.

Industria 4.0 is an Italian certification now but can be replicated in other countries.





Bach Kiosk

IDEAL FOR HOTELS, RESIDENCES,
HOLIDAY VILLAGES, CAMPSITES AND B&B

Your new reception desk
24 hours a day, 7 days a week

Designed to optimize the self-service management of check-in and check-out, it works to support and/or replace the reception.

For your guest - no more waiting times or fixed hours, only the freedom to access your property - guaranteeing privacy and security. Extremely versatile, the totem is ready to use after simple assembly. Independent and easily connected to the infrastructure via Ethernet or WiFi connection, it meets Italian regulations in terms of technology and security.

Bach combines simplicity, momentum and a modern design. This totem, characterized by a slender shape and a contemporary aesthetic, offers an effective solution, ideal for those who are budget-conscious.

Components

*21" touch screen display • Industrial PC • Windows OS • Webcam
• Identity document scanner • OCR scanner of any identification document • QR Code reader • Fiscal and courtesy printers • Credit card payment systems • Cash payment system (optional) • Interface with PMS and building automation • Automatic card dispenser • Key issuing drawer (optional).*



Bach Kiosk

AUTONOMOUS AND INTERFACEABLE

Integrable with all PMS, Booking Engines and Channel Managers in the sector, including access control systems.

SIMPLE, FAST AND SAFE CHECK-IN

Compliant with Italian law and in-line with the Consolidated Law on Public Safety (TULPS).

AUTOMATIC ISSUING OF "KEYS"

Our totem issues key codes or cards quickly and intuitively.

EASY CHECK-OUT AND PAYMENT

Secure payment procedure that allows the use of credit cards and/or debit cards.

WALK-IN

Customers can make a reservation without notice or book a room at the last minute, without having booked in advance.

CUSTOMIZABLE

Adaptable to specific purposes, based on the needs of each customer.

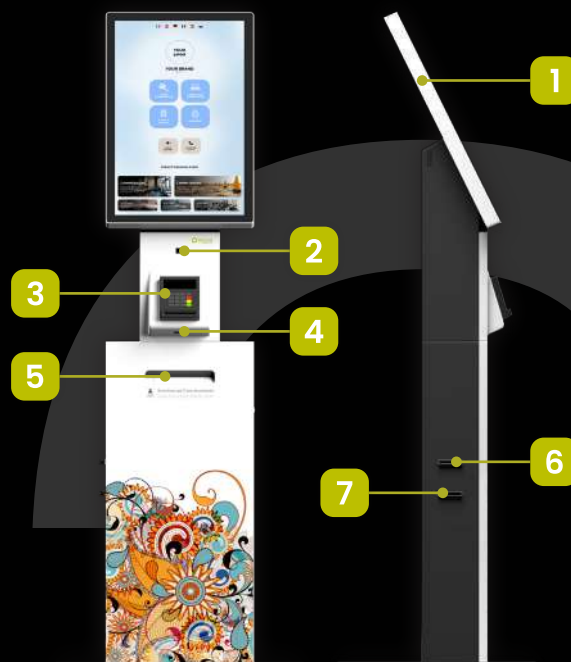
TAX BENEFITS

It is possible to take advantage of tax benefits for the purchase of the Industry 4.0 certified device.

OPERATIONAL RENTAL

We offer the possibility of operational rental.

POSIFLEX



- 1 21" touch screen display
- 2 Proximity sensor
- 3 Electronic payment device
- 4 QR code reader
- 5 ID Document OCR Scanner
- 6 Card release exit
- 7 Fiscal or courtesy receipt output

Main features



DOCUMENT SCAN

Traditional or advanced with OCR.

CHECK IN

Booked and unbooked.

PRIVACY MANAGEMENT

Authorization and data management.

CHECK OUT

With key/card collection and payment of the balance of the stay.

PRINT

Telematic or courtesy receipt.

DELIVERY

Keys/cards/code.

PURCHASE

Tickets e services.

ROBUST

Metal structure with pedestal and floor fixing screws.

CUSTOMIZATION

Of your own brand.

TOTEM

CHOPIN



Chopin hk-2100

IDEAL FOR HOTELS, RESIDENCES,
HOLIDAY VILLAGES, CAMPSITES AND B&B

Your new reception desk
24 hours a day, 7 days a week

Designed to optimize self-service check-in and check-out management, it supports and/or replaces the reception.

For your guest - no more waiting or fixed times, just the freedom to access your facility - ensuring privacy and security. Extremely versatile, the totem is ready for use after simple assembly. Independent and easily connected to the infrastructure via Ethernet network or WiFi connection, it complies with Italian regulations in terms of technology and security.

Chopin is a compact and practical totem, designed to be positioned directly on the counter/table top. With a functional and modern design, it offers a self-service solution, while ensuring style and efficiency.

Components

*21.5" touch screen display • Industrial PC • Windows OS • Webcam
• Identity document scanner • Identity document OCR • QR Code
reader • Courtesy printer • Credit card payment system • Cash
payment system • Interface with the facility's PMS • Interface
with home automation • Automatic card dispenser • Key issuing
drawer.*



CHOPIN HK-2100

AUTONOMOUS AND INTERFACEABLE

Integrable with all PMS, Booking Engines and Channel Managers in the sector, including access control systems.

SIMPLE, FAST AND SAFE CHECK-IN

Compliant with Italian law and in-line with the Consolidated Law on Public Safety (TULPS).

AUTOMATIC ISSUING OF "KEYS"

Our kiosk issues key codes or access cards in a fast and intuitive way.

EASY CHECK-OUT AND PAYMENT

Secure payment procedure that allows the use of credit cards and/or debit cards.

WALK-IN

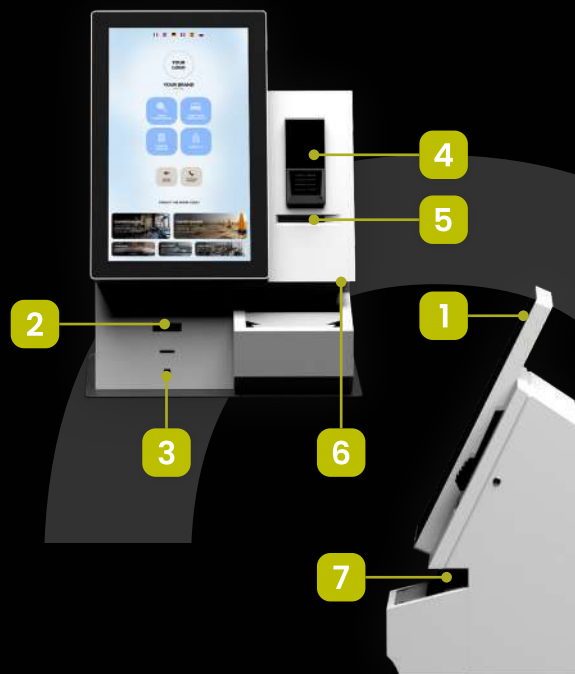
Customers can make a reservation on the spot or book a last-minute stay without prior reservation.

CUSTOMIZABLE

Adaptable to specific purposes, based on the needs of each customer.

OPERATIONAL RENTAL

We offer the possibility of operational rental.



- 1 21.5" touch screen display
- 2 Card entry/exit
- 3 Proximity sensor
- 4 Electronic payment device
- 5 Fiscal or courtesy receipt output
- 6 QR code reader
- 7 ID Document OCR Scanner

POSIFLEX

*Chopin HK - 2100 is a product of
Posiflex Business Machines, Inc.*

Main features

DOCUMENT SCAN

Traditional or advanced with OCR.

CHECK IN

Booked and unbooked.

PRIVACY MANAGEMENT

Authorization and data management.

CHECK OUT

With key/card collection and payment of the balance of the stay.

PRINT

Fiscal or courtesy receipt.

DELIVERY

Keys/cards/code.

PURCHASE

Tickets e services.

ROBUST

Table structure.

CUSTOMIZATION

Of your own brand.

TOTEM

WALLMOUNT



Wallmount

IDEAL FOR HOTELS, RESIDENCES,
HOLIDAY VILLAGES, CAMPSITES AND B&B

Your new reception desk
24 hours a day, 7 days a week

Designed specifically for outdoor use, our semi-outdoor kiosk offers a highly effective self-service check-in and check-out solution.

Its robust construction and weather resistance ensure access without waiting or fixed times, while ensuring privacy and security. With the option to be wall-mounted, the kiosk features a vandal-resistant structure to maximize protection. Connectable to the infrastructure via Ethernet, it offers a reliable and versatile solution, specifically designed for semi-protected outdoor environments.

Wallmount offers quick and hassle-free check-in, eliminating the need for ID scanning.

Components

23.8" touch screen display • Industrial PC • Windows OS • QR Code reader • Courtesy printer • Credit card payment system for external environments • Interface with the facility's PMS • Interface with home automation (building automation) • Automatic card dispenser.



Wallmount

AUTONOMOUS AND INTERFACEABLE

Integrable with all PMS, Booking Engines and Channel Managers in the sector, including access control systems.

SIMPLE, FAST AND SAFE CHECK-IN

Compliant with Italian regulations and in accordance with the Consolidated Law on Public Safety (TULPS).

AUTOMATIC ISSUING OF "KEYS"

Our totem issues key codes or cards quickly and intuitively.

EASY CHECK-OUT AND PAYMENT

Secure payment procedure that allows the use of credit cards and/or debit cards.

WALK-IN

Customers can make a reservation without notice or book a room at the last minute, without having booked in advance.

CUSTOMIZABLE

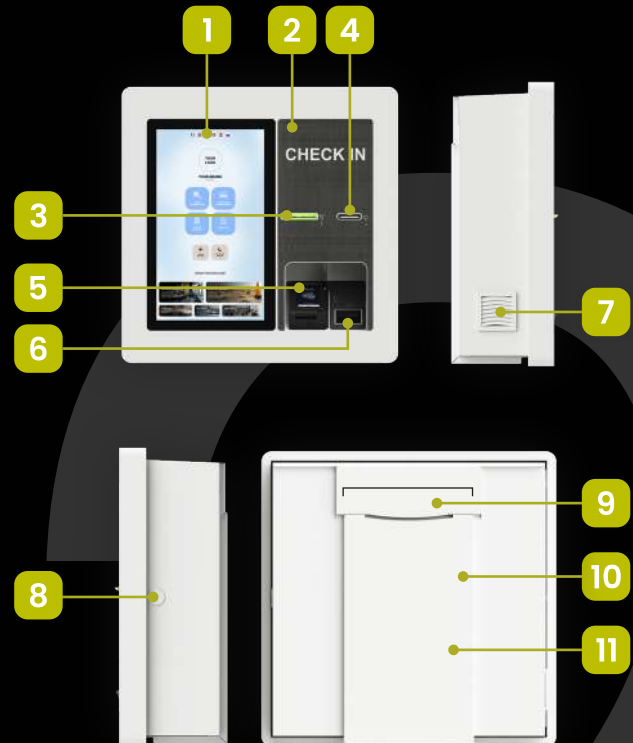
Adaptable to specific purposes, based on the needs of each customer.

TAX BENEFITS

It is possible to take advantage of tax benefits for the purchase of the Industry 4.0 certified device.

OPERATIONAL RENTAL

We offer the possibility of operational rental.



- | | |
|------------------------------|--------------------------------|
| 1 23.8" touch screen display | 7 HEPA filter |
| 2 Sticker | 8 Locking System |
| 3 Printer 80 mm | 9 Exhaust fans (air out) |
| 4 Card Dispenser | 10 Mounting plate |
| 5 POS (payment system) | 11 Standard power & data entry |
| 6 QR reader | |

Main Features



DOCUMENT SCAN
Barcode reader.

CHECK IN
Booked and unbooked.

PRIVACY MANAGEMENT
Authorization and data management.

DELIVERY
Keys/cards/code.

PRINT
Courtesy tax.

CHECK OUT
With key/card collection and payment of the balance of the stay.

PURCHASE
Tickets e services.

ROBUST
Wall structure.

CUSTOMIZATION
Of your own brand.

SUITEKBOX

10-20

SMART



Smart 10-20

FOR YOU WHO HAVE PHYSICAL KEYS

IDEAL FOR HOTEL, RESIDENCE TOURIST
VILLAGE, CAMPING OR B&B.

Your new reception desk
24 hours a day, 7 days a week

WELCOME GUESTS AT ANYTIME

We offer a 24-hour reception to ensure a warm welcome at any time of the day and night.

YOU CAN GIVE VARIOUS OPTIONS FOR BREAKFAST AND START THE DAY WITH THE PERFECT MEAL

Offer a wide range of possibilities to meet different dietary needs and personal preferences.

OFFER THE MAIN LOCAL ATTRACTIONS

Offering the main local attractions allows you to better value the destination and offer visitors a complete and authentic experience.

PRESENT THE SERVICES AVAILABLE TO IMPROVE YOUR CUSTOMER'S EXPERIENCE

With the smart drawer, you can offer additional services such as bike rental, special promotions at partner restaurants and much more.

WELCOME INTERNATIONAL GUESTS WITH MULTILINGUAL SUPPORT

Thanks to this feature, the interface can be configured according to specific needs, improving the user experience and making it accessible to everyone.



Smart 10-20

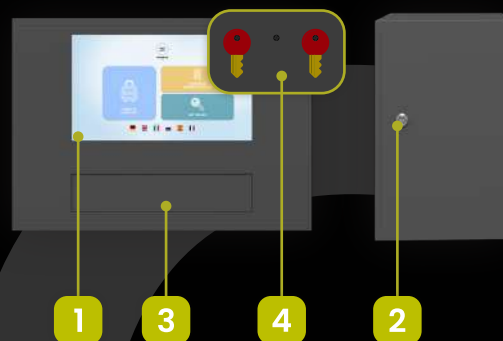
SOFTWARE

SKB CLOUD V3: THE COMPLETE SOFTWARE FOR AUTOMATED MANAGEMENT OF KEYS AND ACCESS IN ACCOMMODATION FACILITIES

SKB Cloud V3 is the ideal solution for those who want to simplify key and booking management, while improving the guest experience with a fully automated and secure access system.

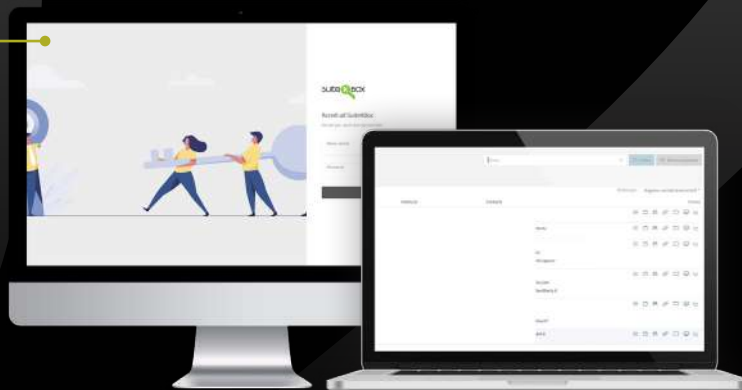
TOTAL AUTOMATION - SECURE ACCESS - REMOTE MANAGEMENT

With SKB Cloud V3, you can easily manage the delivery of physical keys through the SuiteKBox drawers, which release the keys automatically and securely thanks to temporary numerical codes. This system offers guests the possibility to access the facility independently, without the need for direct contact with staff. Ideal for B&B, hotels, tourist apartments or any accommodation that wants to ensure a stress-free check-in.



- 1 Display touch screen
- 2 Key opening door
- 3 Automatic key exit
- 4 Internal positioning of keys

SKB CLOUD V3



Main Features



Multi-language support to accommodate international guests.

Secure check-in with a single use PIN system, unique for each booking, and backup PIN for offline use.

Platform for automatic booking management.

Support for customization, optional (color and 3D printed key label).

Automated system that sends check-in codes and instructions to guests via SMS.

Integration with the most popular PMS.

Supports up to 20 keys (10 and 20 key versions).

Designed for indoor.

SOFTWARE

eWELCOME24+



eWelcome24+

CHARACTERISTICS

CLIENT-SERVER SYSTEM

Cloud operations to ensure security and speed of actions.

VERSATILE

Developed to integrate with the most popular PMS, home automation, access control and payment systems.

INTUITIVE

Designed to improve the user experience, with a simplified and complete flow, without slowdowns.

MULTILINGUAL

Support for languages such as Italian, English, German, French, Spanish, Russian and others.

ELECTRONIC RECEIPT

Sends an electronic fiscal printout at the conclusion of a successful check-in or check-out.

CUSTOMER SUPPORT

Dedicated support service to solve any problem promptly.

eWelcome24+



I HAVE
A RESERVATION



I DON'T HAVE
A RESERVATION



TICKET &
SERVICES



CHECK OUT

eWelcome24+

CHARACTERISTICS

SMS

Send welcome messages, door opening codes and payment details directly to the guest's mobile phone.

LOG SYSTEM

The eWelcome24+ control panel allows real-time monitoring of check-ins/outs and viewing of usage statistics. Also accessible via a dedicated APP.

ADAPTABLE

Customizable according to the preferences of the facility.

REAL-TIME AVAILABILITY

Monitoring of room or service availability to ensure optimal management of walk-ins.

CONSTANT INNOVATION

Our system is based on the latest technologies, ensuring an environment that is always cutting edge.



eWelcome24+

SELF CHECK-IN PROCESS

The interface for the autonomous check-in of the Aitech totems is an example of simplicity and practicality. Here's why:

INTUITIVE AT FIRST GLANCE

Clear and user-friendly screens.

Uncomplicated navigation for users of all ages.

No need for complex instructions.

TANGIBLE BENEFITS

Reduced waiting times thanks to a fast and seamless process.

Increased operational efficiency with automatic arrival management.

Personalized experience thanks to check-in options that can be adapted to individual preferences.

SAFE AND RELIABLE

Intuitive design reduces the possibility of user errors..

Advanced security measures to protect personal information.

Reliability that translates into a seamless check-in experience.

Our system simplifies check-in with an average time of only 1' 40". A fast and hassle-free experience to ensure quick access to rooms and a smooth stay!

HOME PAGE



QR CODE



DOCUMENT SCAN



PERSONAL DETAILS



POS PAYMENT



ROOM NUMBER



eWelcome24+

INTEGRATED

With the most popular PMS, home automation, access control and payment systems.

PMS

5Stelle (Zucchetti)	Scrigno (Zucchetti)
Bedzzle (Zucchetti)	Infinity (Zucchetti)
Ericsoft Suite 5° (Zucchetti)	Slope (Slope)
Opera Cloud PMS (Oracle)	Welcome Smart Cloud (Passepartout)
Beddy (Zucchetti)	Hotel in Cloud (Team System)
Hotel Cube Wow (Proxima)	Kross Booking (Solutions Plus)*

HOME AUTOMATION / ACCESS CONTROL SYSTEMS

TESA Hotel (ASSA ABLOY)	Omnitec (Omnitec systems)
BIG (Building Intelligence Group)	SALTO Space (Salto Systems)
HCS Airvent (HCS)	Sts Hotel (I.S.I.)
IpDoor (IpDoor)	Vda (VDA GROUP)
LabKey (Busnet)	Cisa Aero Cloud (Allegion)*
Microdevice (Microdevice)	

*Regarding PMS and home automation, the features of the eWelcome24+ software may vary depending on the version installed at the facility.

PAYMENT SYSTEMS / SERVICES

Custom**	PAX (Pax Italia)
Epson**	
Ingenico Italia	
Planet	

**The issuance of the Commercial Document (formerly fiscal receipt) through the eWelcome24+ software is subject to verification of compatibility with the installed PMS.

The integrations with our software are determined by the technical specifications and the degree of interoperability of the various PMS and home automation systems.

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TRANSITION 4.0

Aitech totems have obtained Industry 4.0 certification with a certified appraisal starting from December 2023.

This document is of fundamental importance as it allows access to the tax benefits provided by the National Transition Plan 4.0, the main initiative of the Italian Government aimed at promoting investments in technological innovation and encouraging the economic recovery of the country.

In addition, the purchase of Industry 4.0 certified Aitech totems not only offers tax advantages, but also represents a strategic investment for companies wishing to modernize their infrastructures.

Thanks to their advanced technology, these totems help improve operational efficiency, reduce costs and increase competitiveness on the market, ensuring a long-term and sustainable return on investment.



The Transizione 4.0 certification is exclusively Italian and therefore not replicable in other countries.

Aitech

brand of Bazzacco srl

Aitech was founded in November 2006 with the aim of offering advice and integrated solutions to enhance technological systems for accommodation facilities and beyond. From its beginnings, Aitech has been an Italian pioneer in automation for check-in/out systems for hotels, residences, holiday villages, campsites and B&Bs.

In August 2022, **Aitech** was acquired by **Bazzacco srl**, a software house that has been operating in the computer sector for over 20 years, developing cutting-edge management software used by thousands of businesses nationwide.

Bazzacco also provides web platforms and installs information technology, consolidating its reputation in the field of innovation.

Aitech and Bazzacco's union created a new reality:

- has a highly specialised and coordinated team of system engineers, programmers, web designers, technical assistants and sales consultants;
- develops both standardized projects and customized and vertical solutions, exploiting artificial intelligence to adapt to the specific needs of each structure;
- creates technologies that can be perfectly integrated with the PMS management and the access systems of the accommodation facilities, ensuring full compliance with the most advanced technological equipment;
- offers a complete and continuous support to the customer: from sales support to dedicated technical assistance.

The name itself, **Aitech**, reflects our mission to combine **AI** (Artificial Intelligence) and **TECH** (technology) to constantly innovate the hospitality industry.

Thanks to the use of advanced technologies and artificial intelligence, we improve the efficiency and customization of the solutions offered, putting our experience at the service of the accommodation facilities.

We design innovative technological solutions that support our customers in strategic choices, optimizing the guest experience and guaranteeing products always at the cutting edge.





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